Role:

Health Care Program Manager (Only Born US Citizens)

Education Qualification: Bachelor's degree in computer science, Information Technology, or a related field

Experience: 12-14 Years

What's needed?: Needed Hardcore Program Manager from a Health Care Background with solid experience with Payers and TPA

Responsibilities

Responsible for planning, directing, and coordinating complex product/program implementation in the HealthCare Payer domain and or Third-party Administration of self-funded clients.

Documents scope, objectives and ensures they align with expected business outcomes.

Develops and manages project plans, including scheduling, resource tracking, and financials.

Defines and implements program/project management standards and processes.

Ensures timely production and approval of deliverables from business and technology partners.

Proactively identifies and manages project risks and dependencies.

Established program governance and provides clear communication to all programs stakeholders, including senior management.

Serves as the primary point of contact for program management-related inquiries.

Works closely with clients, cross-functional teams, and stakeholders to plan and develop project scope, resources, and timelines.

Manages project risks, issues, and decisions, prioritizing them effectively.

Develops and manages project budgets, delivering against business goals.

Builds and maintains strong client and business partner relationships.

Contributes to internal initiatives to drive efficiencies and best practices.

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Skills and Qualifications

Bachelor's degree in business administration or healthcare-related field.

8+ years of program/project management experience with a focus on client and product implementation.

4+ in Healthcare Payer with Business and IT Solutions across these domains for self0funded client implementation (Enrolment/Benefit Administration, Claims Administration, Portals, Finance, Reporting)

Strong leadership, time management, facilitation, and organizational skills

Working knowledge of Payer Administration with client implementation and product enablement

Strong analytical, problem-solving, and conceptual skills

Strong working knowledge of change management principles.

Solid teamwork and interpersonal skills, with the ability to communicate and persuade customers, employees, and management at all levels and thrive in a cross-functional environment.

Stakeholder management skills in large complex project/program with Internal and external teams preferred.